

Bristol Credit Union (BCU) Members' Forum (BCUMF) Meeting notes

<i>Date</i>	<i>Time</i>	<i>Location</i>
Tuesday 23 rd January 2018	18:30pm – 20.00pm	2 York Court, Upper York Street
<p>Present:</p> <p>Tony Saunders - BCU Member James Brownlee– BCU Member Trevor Henley-Edwards– BCU Member Helen Clark - BCU member Ben Commis – BCU member Kate Hanks – BCU Member & BCU Deputy CEO Sara Davies – BCU member & BCU board member</p>		
		CC
<p>Apologies:</p> <p>Avril Marshall Anthony Waterhouse Elaine Ashley Mike Breslin</p>		<p>Board of Directors BCU membership via website</p>
Agenda		
<ol style="list-style-type: none"> 1. Welcome and Introductions 2. What the BCUMF should talk about at the AGM 3. Any Other Business 		
Agenda Item	Discussion Points	
2.	<p>Discussion on what the BCUMF should talk about at the AGM</p> <p>Important not to just focus on what has been done (or not) but on what the BCUMF is hoping to achieve in the coming years. This would also encourage people to join.</p> <p>However, BCUMF will give examples of what the forum has achieved, discussions about ethical banking, the venue for the AGM, opportunities for personal development if attending meetings, understanding of formal meetings, like the AGM and how to make it more accessible.</p> <p>It was suggested that topics for the BCUMF meetings would be agreed and</p>	

	<p>publicised in advance, and this would be mentioned at the AGM:</p> <ul style="list-style-type: none"> • March 22nd meeting would be a feedback session from the AGM – any questions that members had that weren't raised at the AGM or further discussion. • An opportunity for any members who couldn't attend the AGM to come along and hear about the meeting in person. • May 22nd meeting in Bath would be to feedback on the new brand/manifesto • Further meeting topics to be agreed at a later date <p>Emphasise that the meetings are informal, and are a friendly discussion about BCU.</p> <p>Trevor agreed to speak at the AGM and anyone else who wishes to can contribute.</p>
3.	<p><u>Other topics</u></p> <p>Forum meetings</p> <ul style="list-style-type: none"> • Overview of the BCUMF given as this was the first meeting for one new attendee. • Discussion on the purpose of BCUMF – does it need longer meetings to explore some ideas in further detail? Overall it was agreed that the meetings are a good length and special meetings can be arranged if there is a specific topic that needs further discussion. The topic of the meeting to be set in advance so that potential attendees can see what is of particular interest. The BCU board will suggest topics for discussion that will be useful for future BCU development. • Make sure there are posters in the branch advertising the next meeting (also an item at October meeting) • Put the agreed topic for discussion at each BCUMF meeting on the website in the news section. • General discussion about how the BCUMF should be accessed on the website – needs easier access which means content not to be positioned in the secure member area. • Improve the information about the BCUMF in joining email/ welcome pack. • Some feeling expressed that ideas are discussed/ suggestions made at the BCUMF, but nothing comes of them.. Need for the BCU board/ team to improve feedback to the BCUMF • Move to gather feedback by email from BCU members who cannot attend the BCUMF – best to use the BCU 'info' email address. <p>Other</p> <ul style="list-style-type: none"> • Feedback given by KH on the location of the AGM – venues that were approached and why the final venue was chosen. The importance of accessibility by public transport and the need to consider a venue in all

areas covered by the BCU common bond.

- Discussion on the need for financial education and the potential for BCU to offer financial education - how and where should this be done?
- KH updated the BCUMF about a school based initiative funded by the CoE that will be starting soon.

Next meeting on Thursday 22nd March 2018

Dates of future meetings:

Tuesday 22nd May 2018 – to be held in Bath

Thursday 12th July 2018

Tuesday 18th September 2018